



Connected by design Standards break down borders

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Product Manager
Printec Group of Companies

History as a guide for the future



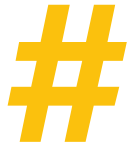
Agenda



01 Get to know us

02 The challenge

03 The path of Virtue



Get to know us



At a glance



17
Countries



900+
Employees



500+
Clients



37+
Years

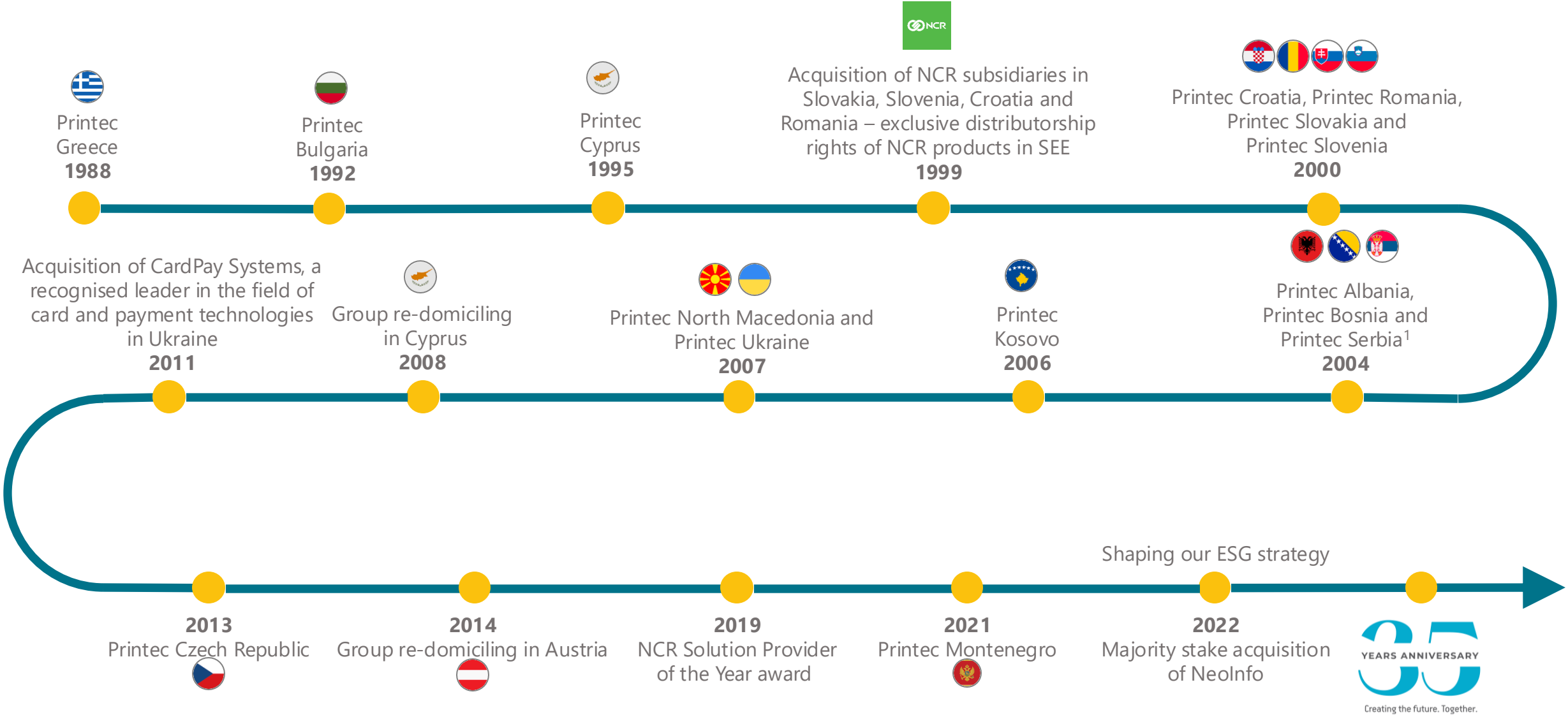


21,250
ATMs



430,000
POSs

35+ years of business



Note: (1) The Serbia office also serves clients in Montenegro

Office locations

-  Albania
-  Austria
-  Bulgaria
-  Bosnia & Herzegovina
-  Croatia
-  Cyprus
-  Czech Republic
-  Hungary
-  Greece
-  Kosovo
-  Montenegro
-  North Macedonia
-  Romania
-  Serbia
-  Slovakia
-  Slovenia
-  Ukraine



Our business solutions

Self Service	Automation & Optimisation	Payments	Security & Compliance
<div data-bbox="25 514 114 542">HW/SW</div> <ul style="list-style-type: none"> • ATM • Self-Checkout • Vending Machine Toolset • Payment Kiosk • Bank Kiosk • Pharma Robotic Kiosk • EV-Charging 	<ul style="list-style-type: none"> • Robot Sorting • Point of Sale Solution • Click & Collect • Cash solutions and Smart Safes • Backoffice & Coin Handling 	<ul style="list-style-type: none"> • EFT-POS Terminals, PinPads & Key Injection Facilities 	<ul style="list-style-type: none"> • Physical Security • Hardware Security Modules
<div data-bbox="25 1013 89 1042">SW</div> <ul style="list-style-type: none"> • ATM & Devices Monitoring • Self Service Software Solution • Telemetry 	<ul style="list-style-type: none"> • E-signature & Document Management • Digital Signage & Smart Queueing • Digital Onboarding • Cash Management & Optimization • Smart electronic cash register 	<ul style="list-style-type: none"> • Payment Facilitation • Fleet & Closed-loop Card Platform • POS Monitoring and merchant portal • Android Payment Platform • Transaction Analytics & Monitoring • Terminal Management System 	<ul style="list-style-type: none"> • Compliance Solutions • Omni-channel Financial Crime Management Tool • Data Integrity & Reconciliation • Chargeable Dispute Management

Our Customer Services



On-site customer support



Help desk support



Installation services



Spare parts management



Managed services

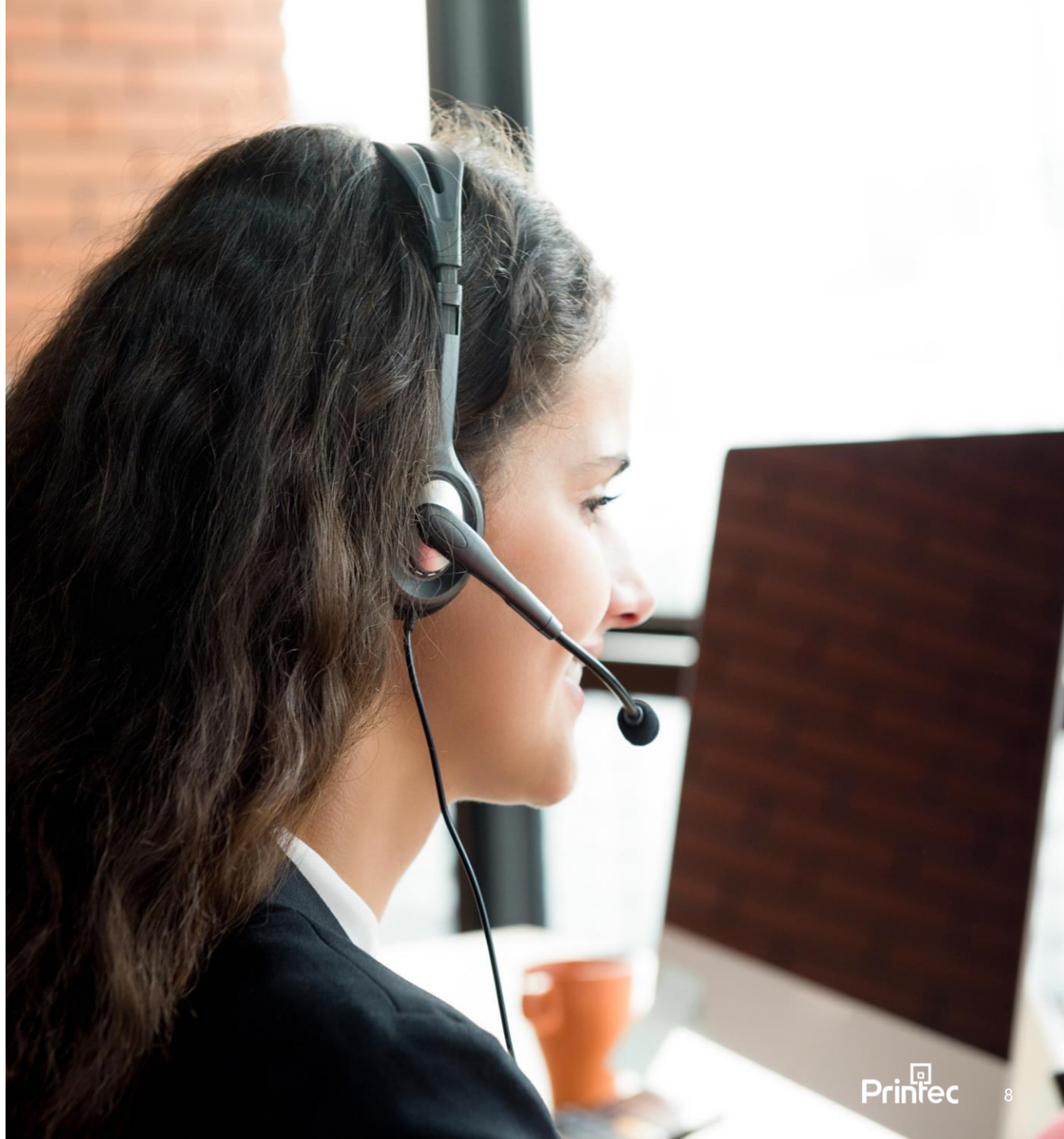


Lab repairs for equipment and parts



Training our people for field support

With more than **500 specialized repair and maintenance engineers** and support specialists in a wide network of **100+ service points**, our customer services provide high-quality services in an unparalleled geographical footprint



Our Professional Services



Software development



Consulting services



Project management



Software support and maintenance

With more than **120 experienced professionals**, we help customers develop innovative products transform their businesses and gain even more value from their investment decisions



Long term partnerships with the strongest technology providers

Over the years, we've built and maintained lasting partnerships with companies that share our values and goals.

Here are just a few of the many partners who have been instrumental in our journey.

NCR VOYIX

 NCR ATLEOS

WORLDLINE 

 INETCO.

FIS

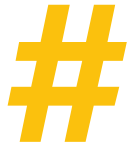
 verifone

GLORY

 CASTLES
TECHNOLOGY

 Namirial

[I M T F]



The challenge



bizwire: The all-in-one payments platform

Transactions made easy

Our Bizwire solution is a 'One Stop Shop' solution providing all the necessary functionality to clients to fulfill their needs. Leading petrol companies use our platform for account management, card issuing, acquiring, switching and B2B online monitoring. With our solution all transactions are easy, fast and secure. Access to data happens real time, while processing and reporting becomes a matter of seconds. fulfil

Product information



- Modular architecture, easy integration
- Secure processing
- Guaranteed high availability
- Supports: Multicurrency, multi-language, contact and contactless EMV cards, cashback, pre-authorization, e-receipts, on-line transactions review



Benefits



- One stop shop including terminal leasing, payment application provision, transaction switching to the preferred acquirer(s) and major payment networks
- Cross-border acquiring support, eliminating need for local certification
- Merchant portal for quasi-online transaction review
- Multi-language localization of payment application
- Local language merchant helpdesk
- Reliable customer support with selectable SLA levels

Bizwire modules

Customer
Account
management

Merchant &
Terminal
Management

Card
Issuing

Transaction
Authorization
& switching

Transaction
Settlement

e-Statements

Customer
Credit
Control

B2B Customer
& Merchant
Portals

Driver
Mobile
Application

Card Issuers



Other Partners

WORLDLINE 

 verifone


EPSILON SINGULARLOGIC
MEMBER OF EPSILONNET GROUP OF COMPANIES


PETROSOFTING
SNAGA PRAVE PODRŠKE

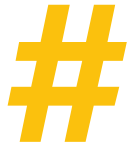
CGI

 CASTLES
TECHNOLOGY

 ORPAK

 PetroSol

+ various other local partners



The path of Virtue



History as a guide for the future

Like Hercules at the crossroads,
we chose the harder path —
the path of standards

**Custom
Shortcuts**
Quick...
but inconsistent

**IFSF
Standards**
Challenging...
but sustainable

IFSF Standards

Introduction IFSF Standards

IFSF Glossary

Payment and Loyalty standards

Standard for POS to EPS Interface

Standard for POS to FEP Interface

Standard for Host-to-Host Interface

Standard for Issuing EMV Based Fuel Cards

Security Standard

Key Management Standard

Forecourt standards

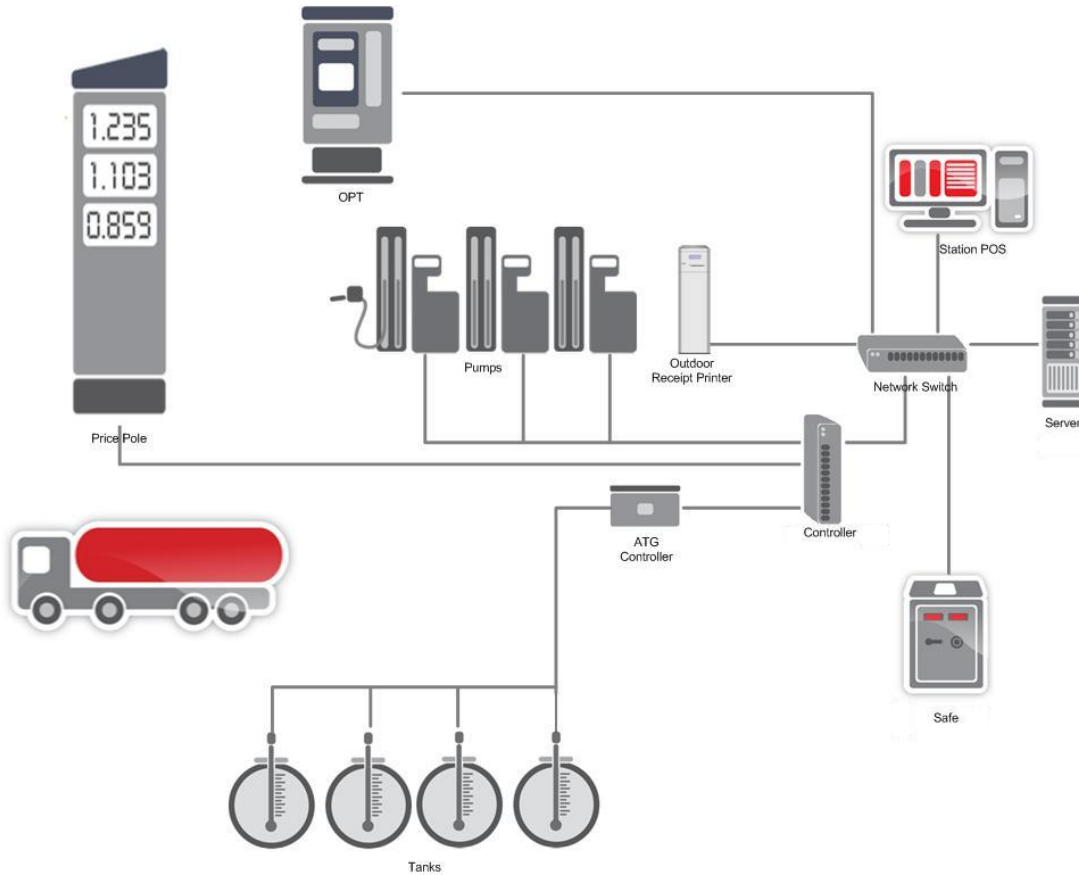
Dispenser Standard

Price Pole Standard

Tank Level Gauge Standard

POS to FDC Application Interface Standard

Forecourt standards



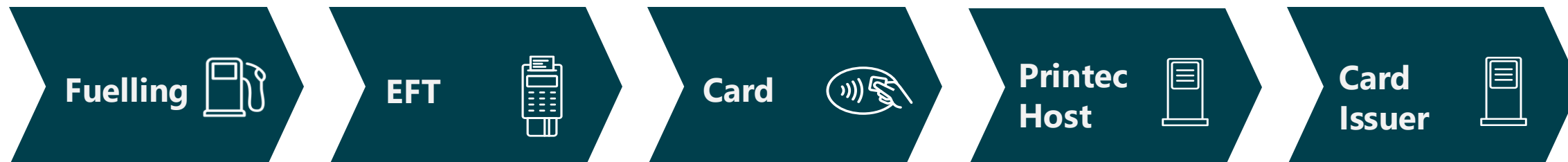
Dispenser Standard

Price Pole Standard

Tank Level Gauge Standard

POS to FDC Application
Interface Standard

Payment and Loyalty standards



Standard for POS to EPS Interface
Standard for POS to FEP Interface
Standard for Host-to-Host Interface
Standard for Issuing EMV Based Fuel Cards
Security Standard
Key Management Standard

Bizwire platform – A success story



Global

Providing Services in 21 countries

Deployment in 17+ petrol companies

Installations in 5.000+ petrol stations

Global support

Multiple languages, currencies, time zones



Payments

Local Fleet Cards

EuroShell

AS24

Routex

DKV

UTA

Eurowag

IDS/Q8

E100

Smartdiesel

IQ

DTS

Woelfl

Logpay

TFC (in progress)



Scalability & Performance

From S to XXL

Online 24/7/365

500,000+ cards

9,000+ POS authorizing transactions daily

B2B WEB portal for 20.000+ customers



Omni Channel

POS

OPT's

Mobile / Web

Certifications

ISO 9001:2015

ISO 27001-1:2013

ISO 20000-1:2011

ISFS Technical Associate Member





2025 CONFERENCE

FUELLING A
CONNECTED
FUTURE

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GOLD SPONSOR

